

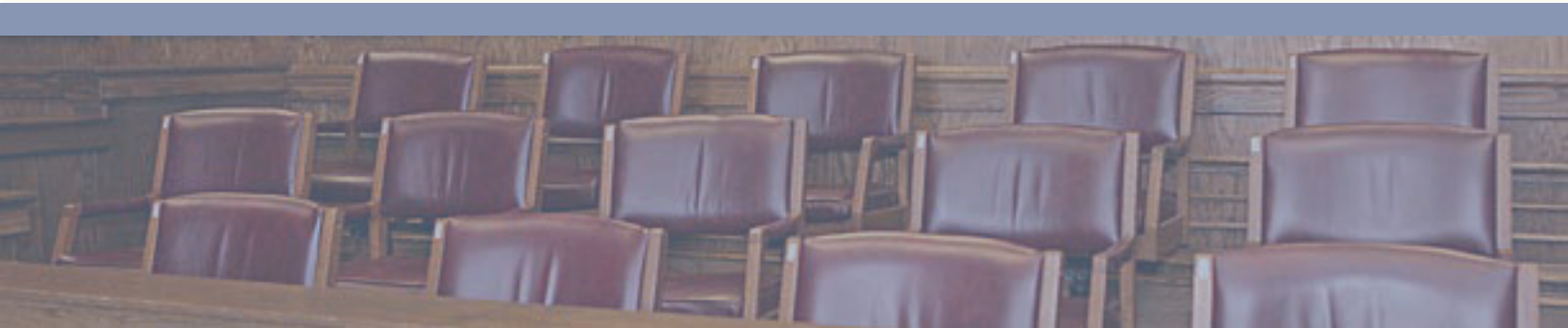
THE JUROR EDUCATION PROJECT EMPLOYER TOOLKIT

April 2026

What is the Juror Education Project?

The [Juror Education Project](#) is a nonpartisan initiative of the [Civic Trust](#)[®] of the U.S. Chamber of Commerce Foundation. The Project envisions a democracy where employees are informed, engaged, and recognize jury service as both a privilege and a civic duty. Through the Juror Education Project, employers can provide resources to help their employees better participate in the jury process and, in doing so, play an active role in our American democratic system.

The Juror Education Project has been developed in consultation with subject matter experts from across the legal system. The information provided and skills imparted are designed to educate potential jurors about the way the American jury system works. The materials provided do not constitute legal advice, nor are they intended to advocate for a particular perspective or outcome.



A Juror's Journey

“A Juror’s Journey”—a 35-minute interactive online simulation—is the first initiative of the Juror Education Project. It transforms the moment an employee receives a jury summons into an opportunity to deepen their understanding of a juror’s responsibilities—from summons to verdict—and the vital role juries play in upholding justice. Along with the simulation, employees can download our [Companion Guide](#), which delves further into each concept introduced in the simulation and provides links to additional educational materials for further learning.

In October 2025, we launched a pilot of “A Juror’s Journey” to validate content and measure its impact on perceptions of jury service and the judicial system. Thirty-two participants from 15 organizations—including legal professionals and individuals from diverse industries—completed the simulation, reviewed the Resource Guide, and shared feedback. To learn more about the pilot, [read our pilot summary here](#).

Why Employers Matter in Jury Service

The Problem & Employers as a Solution

Public trust in the judicial system is eroding. A 2024 Gallup poll revealed that **Americans' confidence in the courts fell from 59% in 2020 to just 35% in 2024**. While most Americans agree that jury duty is a cornerstone of citizenship (Pew Research Center), **only 8 to 10 million of the 30 million summoned each year actually serve** (American Bar Association). Persistent concerns about bias and underrepresentation in jury pools further undermine confidence in the system (Brennan Center for Justice).

With 168 million people in the U.S. workforce, employers have a unique opportunity to strengthen civic engagement and restore trust in our courts. Workplaces remain one of the few spaces where people from diverse backgrounds collaborate daily toward shared goals. When employers provide Juror Education resources to employees, they can help ensure more representative juries—and a stronger democracy.

Want to know the laws governing jury duty in your state? Workforce.com has a simple breakdown regarding legal policies governing jury duty in each state to get you started: [Jury duty laws in every US state \(2025\)](#).

LEARN MORE

[Americans Pass Judgment on Their Courts](#) | Gallup

[Jury duty is rare, but most Americans see it as part of good citizenship](#) | Pew Research Center [Jurors Play a Crucial Role in the Operation of Democracy in our Nation](#) | The Civil Jury Project, NYU School of Law [Citizens on Call: Responding to the Needs of 21st Century Jurors](#) | COSCA

[Why Jury Duty Matters - Why Public Education is the Key to Community Engagement](#) | NCSC [Poll finds judges are concerned about increasing numbers of people ignoring summonses for jury duty](#) | The National Judicial College



If you do not currently have one, we recommend developing a landing page on your internal website or intranet to provide a central hub for internal jury leave policies, as well as educational and informational resources. The page would be referenced in your internal communications, posted on collateral materials, and promoted through other mechanisms across your organization. This can also be added to employee handbooks, onboarding materials, and other relevant HR resources.

Template Language for “A Juror’s Journey” Inclusion on Internal Site

“[A Juror’s Journey](#)” is 35-minute online, interactive simulation. It aims to leverage the moment employees are summoned to jury service as an opportunity to share information on the jury service process and enhance their understanding and appreciation of the crucial role juries and a healthy judiciary play in our society.

Along with the simulation, employees can download the Companion Guide, which delves further into each concept introduced in the simulation and provides links to additional educational materials for further learning.

Additional Resources for Potential Inclusion on Internal Site

NATIONAL CENTER FOR STATE COURTS - CENTER FOR JURY STUDIES

- [Jury Data Dashboard \(By State\)](#) | Interactive Dashboard [Jurors, the Internet, and Social Media](#) | Video (3 min) [Answering the Call for Jury Service](#) | Video (3 min)
- [State of the States: Survey of Jury Improvement Efforts](#) | Report

AMERICAN BAR ASSOCIATION

- [Trial by Jury](#) | Article
- [How Courts Work](#) | Resource
- [New study reveals how juries think and behave](#) | Article

CIVICS BREAK - BOLCH JUDICIAL INSTITUTE OF DUKE LAW

Civics Break is a nonpartisan course that examines the rule of law, how courts fit into the American democratic system, what judges do, and how courts and judges affect our lives. It can be taken as a self-paced individual course and is broken down into three easy-to-digest modules. Participants can request a certificate upon course completion.

Steps to Get Started

Communicate

Generate buy-in among senior leadership and introduce The Juror Education Project to your staff.

Email Template for Senior Leadership

Subject: New initiative supporting our employees during jury service

Copy:

[Insert greeting],

As Americans, jury service is one of our most fundamental responsibilities. Our judicial system is based upon the concept of the individual having the opportunity to be judged by a “jury of their peers.” This central tenet makes our ability to impanel juries critical to building and maintaining trust in the integrity of our system.

As one of the most trusted institutions in American society, businesses have a unique opportunity to reach a broad cross-section of our population. We are well-positioned to help educate and increase awareness about the importance of jury service. Helping our employees better understand the jury service process and, in so doing, better preparing them for participation is important to ensuring that Americans trust in the integrity of our judicial system.

Today, we are pleased to announce that we will introduce a new initiative—The Juror Education Project. The Project is designed to provide useful resources and information for our employees who are called to serve on juries. The resources have been developed by the U.S. Chamber of Commerce Foundation, in cooperation with subject matter experts from across the spectrum of our judicial system. They include links to relevant websites, documents on jury service, and an online jury service simulation tool.

Accessing these resources is entirely voluntary – we simply want to provide them for those who wish to learn more about the jury service process.

I hope you’ll join me in making our employees aware of these new resources and encouraging them to take a look. They can be found on our website at [insert web hyperlink here].

Please don’t hesitate to reach out if you have any questions.

Thank you,
[Insert name here]

Email Template for Employees

Subject: New initiative supporting employees during jury service

Copy:

[Insert greeting],

As Americans, jury service is one of our most fundamental responsibilities. Our judicial system is based upon the concept of the individual having the opportunity to be judged by a “jury of their peers.” This central tenet makes our ability to impanel juries critical to building and maintaining trust in the integrity of our system.

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All resources can be found on our website at [insert web hyperlink here].

Accessing these resources is entirely voluntary – we simply want to provide them for those who wish to learn more about the jury service process. Should you receive a jury summons, we would encourage you to walk through “A Juror’s Journey” and review the resources provided.

Please don’t hesitate to reach out if you have any questions.

Thank you,

[Insert name here]



When employees report a jury summons to their managers, managers should direct them to your internal Jury Service webpage to review company policies, run through “A Juror’s Journey”, and explore other educational materials.

You could also establish a **Jury Service Resource Group** for these employees to reach out to when they receive a summons. The aim of this group would be to support employees when they receive a jury summons. This resource group could be in charge of creating forums through which individuals who have served on juries can share their experiences. Examples of these forums include:

- Brief videos posted to your internal site
- Internal podcast
- Convene discussion groups
- Vignettes outlining employee jury service experience



Employee Frequently Asked Questions

- 1** What are the absolute basics I need to know about the U.S. judicial system?
[Legal System Basics | Crash Course Government and Politics #18](#)
- 2** How do U.S. Supreme Court justices get appointed?
[How do US Supreme Court justices get appointed?](#) | Peter Paccone
- 3** How does the U.S. Supreme Court Work?
[Supreme Court of the United States Procedures](#) | Crash Course Government and Politics #20
- 4** Can You Get in Trouble for Not Showing Up for Jury Duty?
Yes, check out our section on [Jury Summons](#)
- 5** Do I get paid while I’m on Jury Duty?
[Do You Get Paid for Jury Duty? And How Much?](#) | LegalClarity.org
- 6** What are the valid excuses from having to serve on a Jury?
Yes, check out our section on [Jury Selection](#)

We Want Your Feedback

We give employees who complete our simulation the chance to provide us with feedback to ensure that “A Juror’s Journey” and the Companion Resource Guide are as helpful as possible. We want to ensure that employers have this opportunity as well.

Our goal is to continue iterating on “A Juror’s Journey” and launch more initiatives under the Juror Education Project. Your honest feedback helps us develop effective resources and address the difficulties you may experience when promoting jury service among your employees.

To share your feedback, please complete our [Employer Feedback Survey](#).



Want to partner with us?

The U.S. Chamber of Commerce Foundation is seeking partners to share The Juror Education Project broadly with court systems, employers, and other organizations.

To learn more about bringing The Juror Education Project to your workplace or partnering with us, please reach out to The Civic Trust (civictrust@uschamber.com).