

The Juror Education Project

Employees value jury service, but they need practical support to serve.

The Juror Education Project envisions a democracy where employees are informed, engaged, and recognize jury service as both a privilege and a civic duty. Through The Juror Education Project employers can provide resources to help their employees better participate in the jury process.

Why is Juror Education and Jury Service Important?

Public trust in the justice system is eroding. A 2024 Gallup poll revealed that Americans' confidence in the courts fell from 59% in 2020 to just 35% in 2024. Juries are the foundation of our justice system, 85% of adults say jury service is an important civic responsibility (U.S. Chamber Foundation, 2026). Yet only 8 to 10 million of the 30 million summoned each year actually serve (NCSC) contributing to persistent concerns that further undermine confidence in the system. Participating in the justice process increases transparency, which, in turn, increases trust in the integrity of our system.

A Juror's Journey

"A Juror's Journey"—a 35-minute interactive online simulation—is the first initiative of the Juror Education Project. It transforms the moment an employee receives a jury summons into an opportunity to deepen their understanding of a juror's responsibilities—from summons to verdict—and the vital role juries play in upholding justice. Along with the simulation, employees can download our Companion Guide which delves further into each concept introduced in the simulation and provides links to additional educational materials for further learning.

What Role do Employers Have?

Practical questions can make juror participation difficult. In our latest survey, 46% of respondents wanted to know what happens if they cannot attend on the assigned date. Of those who were summoned, but did not serve 15% cited work responsibilities as barrier. Employers have the opportunity to answer questions and remove barriers by giving employees clear information, supportive policies, and ultimately the confidence to fulfill this essential civic role.

The Juror Education Project was developed in consultation with subject matter experts from across the legal system. The information provided and skills imparted are designed to educate potential jurors about the way the American jury system works. The materials provided are not intended to advocate for a particular perspective or outcome.

To learn more about The Juror Education Project please reach out to [The Civic Trust](#).

Civics @ Work

by the U.S. Chamber of Commerce Foundation